

The European

I first heard of OrderMate through a colleague, at a time when I was researching a new POS system. We were going through unprecedented growth and needed a system that could develop with us. Of all the systems we looked at, OrderMate was the only Australian made product. This was important as I wanted software which could quickly respond to specific needs and not be held up whilst it was tested overseas. I also liked that our sales contacts – Cindy Cox and Mark Calabro, as well as other key OrderMate staff were from a hospitality background. Restaurants and bars have specialised needs, so it was good to talk to people who understood these issues straight away. Almost 3 years on from having installed the first register, we now have all 4 parts of the business using OrderMate. It has allowed different parts of the business; restaurant, wine retail store and bars to share information freely and accurately. As we continue to grow OrderMate continues to surprise me with how it can improve the way we run our business, particularly sales reporting and analysis.

RUFINO RAMOS General Manager

The European, Melbourne Supper Club, City Wine Shop, Siglo



Ordermate POS Testimonial

The European

partnering with...

OrderMate

Owner Con Christopoulos is a well known and regarded entrepreneur of Melbourne's food & wine scene. His businesses vary from style, service, offering and atmosphere; however what doesn't change is the professionalism and quality of the team and product they deliver. The Melbourne Supper Club (upstairs to The European) has been a hot spot for Melbourne's hospitality staff as it has long catered for late night and into the morning people who have just finished working themselves in many of the city's bars and restaurants. OrderMate was the system of choice by Con's management team because of it's versatility and suitability for the various businesses. The latest edition to the multi-facet business is the rooftop bar – Siglo. OrderMate runs various profiles with different menus across all four of the businesses, with each one requiring it's own special requirements.

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Features/Benefits

Functions/Bookings

Avoid confusion with large staff numbers – let OrderMate POS keep track of all functions and bookings.

Transfer Customers

Allow staff to transfer customers accounts to all areas of the venue.

Screen Display/Positioning

Have your POS system blend into the background to maintain that "old world look & feel" atmosphere.

Fine Dining

Order food-beverage to seat numbers at the table.

Custom Discounts

The Manager can easily apply complimentary/relevant discounts to customers – all reported daily.

Graphical Table Layout

Easily drag & drop tables to keep staff in synch when tables are being moved around all the time.

Why choose OrderMate?

- Our staff all have Hospitality industry experience
- We assist with designing & building your POS system from start to finish
- Flexibility to grow and evolve with your business
- Advanced options with TouchXPRESS – all new interactive Food & Beverage Prep screens
- Wireless Handheld – PocketMate. Fast, reliable and fun for staff to use

And YES...

We service & support all of our customers 24/7

Call 1300 667 067
www.OrderMate.com.au



The Future In POS