

# Ladro

The two factors that immediately stood out with the OrderMate POS system were the logical operation of the software, then the quality hardware and components put forward by OrderMate. Unlike other POS suppliers who would put forward sub-standard hardware to try and win our business merely on price. I know from experience this always costs more down the track.

The OrderMate sales staff were able to demonstrate their solution onsite & had great product knowledge. At Ladro we have communal dining & OrderMate effortlessly designed a table/seat numbering system that suited our in-house systems.

OrderMate has a simple screen layout that allows fast navigation through the menu. Staff training is a breeze because the system is so easy to use. The Back of House functions within OrderMate have made the accounting & reporting side of business simpler. We are able to extract a wealth of information that helps analyse our business. OrderMate has freed up an extra staff member as we don't need a designated cashier to input sales from our old paper triplicate system. We are now able to serve more diners which allows us to spend more time at the table talking about our food and wines, therefore increasing our bottom line.

With the recent opening of our second Ladro site in Greville Street, it was testament to the professionalism and superiority of the OrderMate product that we again partner with what we consider the best POS solution on the market.

SEAN KIERCE Owner/Operator



# Ladro

partnering with...

# OrderMate

Ladro has long been considered one of Melbourne's premium dining & pizza venues. With a long list of accolades including a 1-hat with The Age Good Food Guide, Sean and his team have now expanded the operation into their 2nd site in trendy Greville Street Prahran. Ladro is not only about serving fashionable pizza, it also has an incredible list of quality Italian wines and small Italian dishes to suit. The OrderMate system sits almost unnoticeable in the background to the clients, smartly integrated into the design of the bar and modern fit-out at both sites. With the opening of the second site, it has been increasingly important that owners are able to access real-time information at either venue to stay ahead of their game and manage the businesses.

Ladro Gertrude Street  
224 Gertrude Street Fitzroy  
VIC 3065 Ph 03 9415 7575

Ladro Greville Street  
162 Greville Street Prahran  
VIC 3181 Ph 03 9510 2233



## Features/Benefits

### Functions/Bookings

Avoid confusion with a large staff workforce by making sure the POS handles everything for you.

### Bar Service

Have early arrivals sit at the Bar for drinks, then transfer their Account to their Table for dinner.

### Seat Number Ordering

Fine dining service – orders food and beverage to Seat Position numbers.

### Take Away & Phone Orders

Quickly and easily process Phone Orders whilst not interrupt service in the restaurant

### Graphical Table Layout

Perfect for normal Table setup & Communal Dining.

### Offsite Reporting

Analyse reports from multiple venues on or off site.

# Why choose OrderMate?

- Our staff all have Hospitality industry experience
- We assist with designing & building your POS system from start to finish
- Flexibility to grow and evolve with your business
- Advanced options with TouchXPRESS – all new interactive Food & Beverage Prep screens
- Wireless Handheld – PocketMate. Fast, reliable and fun for staff to use
- Multi-site capabilities and powerful reporting

And YES...

We service & support all of our customers 24/7

Call 1300 667 067  
[www.OrderMate.com.au](http://www.OrderMate.com.au)

**OrderMate**

The Future In POS